



**MA NG State Family Program Director**

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**Military Family Life Consultant**

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**Child & Youth Military Family Life Consultant**

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**Military OneSource**

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**Financial Consultant**

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**Operation: Military Kids (OMK)**

*Gretchen May*  
413-577-0332

**American Red Cross**

1-800-272-7337

**Those Served**

**Active Duty, National Guard,  
and Reserve Service Members  
and Families**

**Request Support**

**Contact:**

**The Massachusetts State Family  
Program Office**

**1-888-301-3103 ex 7222**

**MANGFamily@aol.com**

**For More Information**

[www.massguardfamily.org](http://www.massguardfamily.org)

[www.militaryhomefront.dod.mil](http://www.militaryhomefront.dod.mil)

[www.militaryonesource.com](http://www.militaryonesource.com)

[www.operationmilitarykids.org](http://www.operationmilitarykids.org)

[www.redcross.org](http://www.redcross.org)

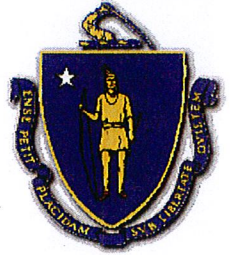


**American Red Cross**



**Massachusetts**

**J**oint  
**F**amily  
**S**upport  
**A**ssistance  
**P**rogram



**Provides Support to Military Families who are geographically dispersed and unable to access services on Military Installations**

**Build Community Capacity and partnerships with Federal, State and local resources**

**Augment existing Military Family programs to provide a continuum of support and services based on Servicemember and Family strengths and needs and available resources**

## JFSAP Key Features

### JFSAP partners with Military, Federal, State and Local resources to:

- ✓ Coordination of Family assistance programs, and activities provided by:
  - Military OneSource
  - Military Family Life Consultants
  - Financial Consultants
  - Operation Military Kids
  - American Red Cross
- ✓ Asses needs, identify resources and address gaps
- ✓ Enhance/build community capacity
- ✓ Provide outreach to Military Families to inform them about available resources
- ✓ Financial and material assistance
- ✓ Mobile support services
- ✓ Sponsorship of volunteers and Family support professionals for the delivery of support services



## Military & Family Life Consultants

- ✓ Provide private and confidential counseling services to individuals, couples, Families and groups for commonly occurring life circumstances
- ✓ Assist individuals with enhancing skills and abilities to cope with:
  - Stress of deployment
  - Redeployment and Reintegration
  - Marriage
  - Parenting
  - Relationships
  - Death / Grief / Loss
- ✓ Educates school and community support members about deployment and the effects on children and Families
- ✓ Provide outreach to parents and parent training services

## Military OneSource

- ✓ Free 24/7 access to confidential resource and referral including emotional and financial counseling
- ✓ Customized research from scholarships, to pet care, to home needs, to resume help
- ✓ Free language & document translation
- ✓ Healthy Habits Coaching
- ✓ Access to free electronic libraries with topics like home improvement, SAT Prep, children's books, and more!
- ✓ Tax assistance and filing

## Financial Consultant

- ✓ Free & confidential financial counseling
- ✓ Counseling to help Families reach long term financial goals
- ✓ Program briefings for command, units and/or Family members
- ✓ Support for Family members during periods of deployment and transition
- ✓ Referrals to Military and community partners
- ✓ Tax assistance and filing

## Operation Military Kids

- ✓ Offer Ready, Set, Go! Trainings to communities covering Military Culture, Deployments and how to support Families
- ✓ Distribute Hero Packs with items designed to enhance communication during separation
- ✓ Military Youth programming through a mobile technology lab, teen public speaking and leadership workshops, activities at military family events and camps

## American Red Cross

- ✓ Provides education on Services available to Servicemembers and Families on:
  - emergency communication services
  - military financial assistance
  - casualty travel assistance program
- ✓ Provides information & referral services
- ✓ Offers the FREE Coping with Deployment program exclusively to Military Families